

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STANDARD_DEV	Z_SCORE
NH	1-Aug-12	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.01	NA	941	NA	2,836.00	3.01	0.00	
NH	1-Aug-12	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	2.89	NA	1356	NA	3,921.00	2.89	0.00	
NH	1-Aug-12	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	7.68	NA	490	NA	3,762.00	7.68	0.00	
NH	1-Aug-12	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	11.59	NA	325	NA	3,767.00	11.59	0.00	
NH	1-Aug-12	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	27.53	NA	57	NA	1,569.00	27.53	0.00	
NH	1-Aug-12	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	4.33	NA	3	NA	13.00	4.33	0.00	
NH	1-Aug-12	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	7.73	NA	330	NA	2,551.00	7.73	0.00	
NH	1-Aug-12	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.07	NA	494	NA	1,022.00	2.07	0.00	
NH	1-Aug-12	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	2.74	NA	561	NA	1,535.00	2.74	0.00	
NH	1-Aug-12	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	3.21	NA	795	NA	2,554.00	3.21	0.00	
NH	1-Aug-12	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	29160	NA	29,160.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS)	/ >=99.5%	NA	100.00	NA	29160	NA	29,160.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	15480	NA	15,480.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS)	/ No Standard	NA	100.00	NA	15480	NA	15,480.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	97.76	NA	2235	NA	2,185.00	97.76	0.00	
NH	1-Aug-12	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	87.85	NA	7473	NA	6,565.00	87.85	0.00	
NH	1-Aug-12	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - F	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Ind	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Inx	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Em	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - F	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Ind	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Inx	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Em	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - F	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Ind	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Inx	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Em	No delayed notices & documentation over 8 calendar days	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Aug-12	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed	Systems Metrics	48 hours	NA	100.00	NA	48	NA	48.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	51	NA	51.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Comp	95% within 2 Hours	NA	100.00	NA	325	NA	325.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	1098	NA	1,098.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex	95% within 2 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials (Non DS0, Non C	95% within 48 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale POTS/Pre-qualified Comp	95% within 24 Hours	NA	100.00	NA	18	NA	18.00	100.00	0.00	

ST	Metric_Month	CLEC_ID	Metric_ID	Geography	Metric_Desc	Product_Desc	Standard	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STANDARD_DEV	Z_SCORE
NH	1-Aug-12	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	145	NA	145.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Loop/Pre-qualified Complex/	95% within 24 Hours	NA	91.32	NA	760	NA	694.00	91.32	0.00	
NH	1-Aug-12	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL - Line Sharing	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	96.55	NA	29	NA	28.00	96.55	0.00	
NH	1-Aug-12	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS0	95% within five business days	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials (Non DS0, Non DS	95% within five business days	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Comp	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 72 Hours	NA	87.50	NA	16	NA	14.00	87.50	0.00	
NH	1-Aug-12	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS1	95% within five business days	NA	100.00	NA	21	NA	21.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS3	95% within five business days	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials (Non DS0, Non DS	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified Complex/	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	Interconnection Trunks (CLEC) (< 95% on time 10 Business Days		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (> Negotiated Process		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) 95% on time 10 Business Days		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	FairPoint Inbound Augment Trunk 95% on time		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunk Negotiated Process		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	Resale POTS/Pre-qualified Comp	95% within 2 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	8	NA	8.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/	95% within 2 Hours	NA	100.00	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	Resale Specials	95% within 48 Hours	NA	NA	NA	2	NA	2.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	Resale POTS/Pre-qualified Comp	95% within 24 Hours	NA	100.00	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	35	NA	35.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/	95% within 24 Hours	NA	100.00	NA	99	NA	99.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL - Line Sharing	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Comp	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE POTS Platform	95% Within 72 Hours	NA	66.67	NA	3	NA	2.00	66.67	0.00	
NH	1-Aug-12	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS1	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials (Non DS0 Non DS	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-10-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-12-5020	Entire State	% On Time Reject - Facility Check (Fax)	Interconnection Trunks (CLEC) (< 95% on time less than or equal to seven (7) business days		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> Negotiated Process		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> Negotiated Process		NA	4.59	NA	109	NA	5.00	4.59	0.00	
NH	1-Aug-12	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	6.91	NA	738	NA	51.00	6.91	0.00	
NH	1-Aug-12	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	2027	NA	6.00	0.30	0.00	
NH	1-Aug-12	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BCN within two	NA	0.30	NA	744	NA	619.00	83.20	0.00	
NH	1-Aug-12	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	83.20	NA	2018	NA	1,958.00	97.03	0.00	
NH	1-Aug-12	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	NA	97.03	NA	79	NA	51.00	64.56	0.00	
NH	1-Aug-12	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	64.56	NA						

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STANDARD_DEV	Z_SCORE
NH	1-Aug-12	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	93.11	NA	334	NA	311.00	93.11	0.00	
NH	1-Aug-12	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	93.31	NA	2332	NA	2,176.00	93.31	0.00	
NH	1-Aug-12	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	80.79	NA	458	NA	370.00	80.79	0.00	
NH	1-Aug-12	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	83.33	NA	60	NA	50.00	83.33	0.00	
NH	1-Aug-12	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	93.79	NA	322	NA	302.00	93.79	0.00	
NH	1-Aug-12	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	93.31	NA	2332	NA	2,176.00	93.31	0.00	
NH	1-Aug-12	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	88.68	NA	53	NA	47.00	88.68	0.00	
NH	1-Aug-12	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/L	95% Orders without FairPoint Errors	NA	98.97	NA	97	NA	96.00	98.97	0.00	
NH	1-Aug-12	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint error	NA	3.61	NA	83	NA	3.00	3.61	0.00	
NH	1-Aug-12	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint error	NA	1.78	NA	505	NA	9.00	1.78	0.00	
NH	1-Aug-12	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint error	NA	2.39	NA	2050	NA	49.00	2.39	0.00	
NH	1-Aug-12	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (combined S	95% orders without Verizon errors	NA	75.46	NA	269	NA	203.00	75.46	0.00	
NH	1-Aug-12	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	100.00	NA	79	NA	79.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	99.19	NA	496	NA	492.00	99.19	0.00	
NH	1-Aug-12	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	100.00	NA	343	NA	343.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	100.00	NA	82	NA	82.00	100.00	0.00	
NH	1-Aug-12	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	75.00	NA	4	NA	3.00	75.00	0.00	
NH	1-Aug-12	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	98.80	NA	83	NA	82.00	98.80	0.00	
NH	1-Aug-12	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	65.56	NA	360	NA	236.00	65.56	0.00	
NH	1-Aug-12	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	UNE Loop - Large Job Hot Cut	98% within four business days	3.53	1.22	1046	36	3692	44.00	-2.31	0.00	2.99
NH	1-Aug-12	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	0.83	0.33	3223	3	2668	1.00	-0.49	0.00	
NH	1-Aug-12	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	4.00	NA	1	NA	4	NA	-4.00	0.00	

ST	Metric_Month	CLEC_ID	Metric_ID	Geography	Metric_Desc	Product_Desc	Standard	FRP_Perf	CLEC_Perf	FRP_Den	CLEC_Den	FRP_Num	CLEC_Num	Diff	Standard_Dev	Z_Score
NH	1-Aug-12	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	20.23	36.36	440	11	89	4.00	16.14	0.00	0.94
NH	1-Aug-12	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	20.23	20.69	440	29	89	6.00	0.46	0.00	0.14
NH	1-Aug-12	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	20.23	11.54	440	26	89	3.00	-8.69	0.00	-1.39
NH	1-Aug-12	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE Basic Hot Cut Loops (1-10 li	95%	80.76	73.33	925	15	747	11.00	-7.42	0.00	-1.05
NH	1-Aug-12	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	80.76	67.74	925	31	747	21.00	-13.01	0.00	-1.93
NH	1-Aug-12	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	80.76	78.87	925	71	747	56.00	-1.88	0.00	-0.56
NH	1-Aug-12	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	50.00	50.00	2	2	1	1.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	NA	100.00	NA	23	NA	23.00	100.00	0.00	
NH	1-Aug-12	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (195%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot C	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot C	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot C	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot C	98%	75.00	0.00	4	1	3	0.00	-75.00	0.00	
NH	1-Aug-12	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	4.55	NA	22	NA	1	NA	-4.55	0.00	
NH	1-Aug-12	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non C	Parity with FP Retail	75.00	NA	4	NA	3	NA	-75.00	0.00	
NH	1-Aug-12	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	4.55	8.62	22	58	1	5.00	4.08	0.00	-1.10
NH	1-Aug-12	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	NA	6.25	NA	16	NA	1.00	6.25	0.00	
NH	1-Aug-12	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS	Parity with FP Retail	4.55	NA	22	NA	1	NA	-4.55	0.00	
NH	1-Aug-12	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	2.18	1.50	507	6	1104	9.00	-0.68	5.62	0.01
NH	1-Aug-12	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	17.50	NA	4	NA	70	NA	-17.50	16.76	
NH	1-Aug-12	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	2.18	1.44	507	61	1104	88.00	-0.73	5.62	1.42
NH	1-Aug-12	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	17.50	4.33	4	6	70	26.00	-13.17	16.76	
NH	1-Aug-12	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	22.67	2.33	3	3	68	7.00	-20.33	16.17	
NH	1-Aug-12	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	2.00	NA	1	NA	2	NA	-2.00	0.00	
NH	1-Aug-12	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	14.00	NA	50	NA	7.00	14.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	NA	14.29	NA	427	NA	61.00	14.29	0.00	
NH	1-Aug-12	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	8.11	NA	74	NA	6.00	8.11	0.00	
NH	1-Aug-12	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	9.38	NA	32	NA	3.00	9.38	0.00	
NH	1-Aug-12	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Interconnection Trunks (CLEC)	No Standard	21.07	13.33	598	15	126	2.00	-7.74	0.00	0.35
NH	1-Aug-12	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	21.07	11.76	598	34	126	4.00	-9.31	0.00	1.10
NH	1-Aug-12	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	21.07	14.81	598	27	126	4.00	-6.26	0.00	0.51
NH	1-Aug-12	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	0.00	0.00	1	2	0	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	9.26	14.29	4114	35	381	5.00	5.02	0.00	-1.28
NH	1-Aug-12	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	9.26	50.00	4114	2	381	1.00	40.74	0.00	
NH	1-Aug-12	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	9.26	12.04	4114	357	381	43.00	2.78	0.00	-1.77
NH	1-Aug-12	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STANDARD_DEV	Z_SCORE
NH	1-Aug-12	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	95.02	NA	1085	NA	1,031.00	95.02	0.00	
NH	1-Aug-12	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard	NA	0.00	NA	74	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL Loops	No Standard	NA	3.13	NA	32	NA	1.00	3.13	0.00	
NH	1-Aug-12	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	96.43	NA	28	NA	27.00	96.43	0.00	
NH	1-Aug-12	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Aug-12	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	1.67	0.00	598	14	10	0.00	-1.67	0.00	0.81
NH	1-Aug-12	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	3.85	0.00	26	1	1	0.00	-3.85	0.00	
NH	1-Aug-12	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	1.67	5.26	598	38	10	2.00	3.59	0.00	-1.88
NH	1-Aug-12	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	1.67	0.00	598	27	10	0.00	-1.67	0.00	0.36
NH	1-Aug-12	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	3.85	4.05	26	74	1	3.00	0.21	0.00	-0.54
NH	1-Aug-12	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	1	2	0	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	9.21	0.00	1749	30	161	0.00	-9.21	0.00	1.58
NH	1-Aug-12	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	3	1	0	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.00	0.00	598	15	0	0.00	0.00	0.00	5.00
NH	1-Aug-12	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	3.85	0.00	26	1	1	0.00	-3.85	0.00	
NH	1-Aug-12	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.00	0.00	598	38	0	0.00	0.00	0.00	5.00
NH	1-Aug-12	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.00	0.00	598	27	0	0.00	0.00	0.00	5.00
NH	1-Aug-12	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	3.85	0.00	26	74	1	0.00	-3.85	0.00	0.64
NH	1-Aug-12	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	1	2	0	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.11	0.00	1749	30	2	0.00	-0.11	0.00	1.83
NH	1-Aug-12	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	3	1	0	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	3	1	0	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE POTS Loop	No Standard	NA	2.17	NA	46	NA	1.00	2.17	0.00	
NH	1-Aug-12	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE Specials	No Standard	NA	0.00	NA	47	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	33	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	7.27	11.90	1321	42	96	5.00	4.64	0.00	-1.38
NH	1-Aug-12	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	0.00	NA	9	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail for Found Troubles	0.00	NA	6	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	3.48	0.00	747	86	26	0.00	-3.48	0.00	1.59
NH	1-Aug-12	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	7.27	5.11	1321	137	96	7.00	-2.16	0.00	0.75
NH	1-Aug-12	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	0.00	0.00	9	83	0	0.00	0.00	0.00	5.00
NH	1-Aug-12	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Parity with FP Retail for Found Troubles	3.48	0.00	747	2	26	0.00	-3.48	0.00	
NH	1-Aug-12	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	3.48	0.00	747	55	26	0.00	-3.48	0.00	1.02
NH	1-Aug-12	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail for Found Troubles	0.00	0.00	3	5	0	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line s 2%		NA	0.00	NA	203	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (al 2%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line 2%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	9.52	NA	42	NA	4.00	9.52	0.00	
NH	1-Aug-12	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	0.00	NA	86	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	8.03	NA	137	NA	11.00	8.03	0.00	
NH	1-Aug-12	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	NA	0.00	NA	83	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	55	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (CLEC)	No Standard	NA	0.00	NA	5	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	2.36	10.00	4712	50	111	5.00	7.64	0.00	-3.03
NH	1-Aug-12	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	19.23	0.00	26	1	5	0.00	-19.23	0.00	
NH	1-Aug-12	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Aug-12	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	2.36	1.41	4712	427	111	6.00	-0.95	0.00	1.10

ST	Metric_Month	CLEC_ID	Metric_ID	Geography	Metric_Desc	Product_Desc	Standard	FRP_Perf	CLEC_Perf	FRP_Den	CLEC_Den	FRP_Num	CLEC_Num	Diff	Standard_Dev	Z_Score
NH	1-Aug-12	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	19.23	32.43	26	74	5	24.00	13.20	0.00	-1.56
NH	1-Aug-12	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	100.00	0.00	2	2	2	0.00	-100.00	0.00	
NH	1-Aug-12	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	25.00	3.13	4	32	1	1.00	-21.88	0.00	
NH	1-Aug-12	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	18.18	0.00	22	0	4	1.00	-18.18	0.00	
NH	1-Aug-12	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	0.00	0.00	3	1	0	0.00	0.00	0.00	-3.09
NH	1-Aug-12	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	2.27	10.00	4712	50	107	5.00	7.73	0.00	
NH	1-Aug-12	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	15.38	0.00	26	1	4	0.00	-15.38	0.00	
NH	1-Aug-12	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	1.00
NH	1-Aug-12	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	2.27	1.41	4712	427	107	6.00	-0.87	0.00	2.16
NH	1-Aug-12	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	15.38	1.35	26	74	4	1.00	-14.03	0.00	
NH	1-Aug-12	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	100.00	0.00	2	2	2	0.00	-100.00	0.00	
NH	1-Aug-12	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	25.00	0.00	4	32	1	0.00	-25.00	0.00	
NH	1-Aug-12	AGGR	PR-8-02-3344	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	13.64	0.00	22	0	3	1.00	-13.64	0.00	
NH	1-Aug-12	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	0.00	0.00	3	1	0	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line	95% Completed Within Window	NA	100.00	NA	38	NA	38.00	100.00	0.00	
NH	1-Aug-12	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (al	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot Cut	95% within six business days	NA	NA	NA	NA	NA	NA	-21.79	0.00	
NH	1-Aug-12	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Parity with FairPoint Retail	21.79	NA	212	NA	4620	NA	-21.79	0.00	5.00

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STANDARD_DEV	Z_SCORE
NH	1-Aug-12	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	144	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	38	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.67	NA	5514	NA	37.00	0.67	0.00	
NH	1-Aug-12	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.31	0.00	25100	225	79	0.00	-0.31	0.00	
NH	1-Aug-12	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	NA	0.00	NA	301	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	NA	0.36	NA	24176	NA	87.00	0.36	0.00	
NH	1-Aug-12	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.39	NA	20877	NA	81.00	0.39	0.00	
NH	1-Aug-12	AGGR	MR-2-05-3145	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	NA	9.52	NA	578	NA	55.00	9.52	0.00	
NH	1-Aug-12	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	NA	0.90	NA	2564	NA	23.00	0.90	0.00	
NH	1-Aug-12	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS Business	Parity with FP Retail	20.71	0.00	536	25	111	0.00	-20.71	0.00	2.69
NH	1-Aug-12	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	9.55	NA	2712	NA	259	NA	-9.55	0.00	
NH	1-Aug-12	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	4	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	11.39	15.75	3248	146	370	23.00	4.36	0.00	-1.69
NH	1-Aug-12	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	20.71	5.38	536	93	111	5.00	-15.33	0.00	3.73
NH	1-Aug-12	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	9.55	5.26	2712	38	259	2.00	-4.29	0.00	0.57
NH	1-Aug-12	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	11.39	NA	3248	NA	370	NA	-11.39	0.00	
NH	1-Aug-12	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	11.39	22.22	3248	36	370	8.00	10.83	0.00	-2.10
NH	1-Aug-12	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	16.39	0.00	61	4	10	0.00	-16.39	0.00	
NH	1-Aug-12	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	5.11	0.00	137	2	7	0.00	-5.11	0.00	
NH	1-Aug-12	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Aug-12	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	18.75	12.50	48	8	9	1.00	-6.25	0.00	0.15
NH	1-Aug-12	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	16.39	0.00	61	10	10	0.00	-16.39	0.00	0.86
NH	1-Aug-12	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	5.11	33.33	137	3	7	1.00	28.22	0.00	
NH	1-Aug-12	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with FP Retail	18.75	NA	48	NA	9	NA	-18.75	0.00	
NH	1-Aug-12	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	18.75	0.00	48	2	9	0.00	-18.75	0.00	
NH	1-Aug-12	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	Resale POTS	No Standard	6.49	2.70	1341	37	87	1.00	-3.78	0.00	
NH	1-Aug-12	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	100.00	NA	87	NA	87.00	100.00	0.00	
NH	1-Aug-12	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	100.00	NA	81	NA	81.00	100.00	0.00	
NH	1-Aug-12	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	100.00	NA	23	NA	23.00	100.00	0.00	
NH	1-Aug-12	AGGR	MR-3-03-3342	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-03-3343	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-3-03-3345	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	Parity with FP Retail	24.80	15.88	3446	31	85464	492.22	-8.92	24.07	2.68
NH	1-Aug-12	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	16.50	4.34	22	2	363	8.87	-12.16	22.71	
NH	1-Aug-12	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	16.13	NA	62	NA	1000	NA	-16.13	10.04	
NH	1-Aug-12	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (IS	Parity with FP Retail	20.16	NA	6	NA	121	NA	-20.16	23.28	
NH	1-Aug-12	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	25.44	7.97	3296	154	83843	1,226.81	-17.47	24.10	5.00
NH	1-Aug-12	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	25.44	15.36	3446	144	85464	2,211.85	-9.44	24.07	5.00
NH	1-Aug-12	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	24.80	NA	22	NA	363	NA	-16.50	22.71	
NH	1-Aug-12	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	16.50	NA	22	NA	363	NA	-16.50	22.71	
NH	1-Aug-12	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	16.13	9.26	62	78	1000	722.66	-6.87	10.04	-0.40
NH	1-Aug-12	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	Interconnection Trunks (CLEC)	Parity with FP Retail	8.48	NA	5	NA	42	NA	-8.48	4.34	
NH	1-Aug-12	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Resale POTS Business	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	12.58	17.77	536	25	6744	444.13	5.18	14.67	-1.53
NH	1-Aug-12	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	28.48	NA	2712	NA	77240	NA	-28.48	24.82	
NH	1-Aug-12	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	9.64	NA	4	NA	39	NA	-9.64	5.22	
NH	1-Aug-12	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	25.67	8.20	3248	146	83365	1,197.44	-17.46	24.14	5.00
NH	1-Aug-12	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	25.67	13.27	536	93	6744	1,234.37	0.69	14.67	-0.47
NH	1-Aug-12	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	12.58	22.60	2712	38	77240	858.76	-5.88	24.82	1.76
NH	1-Aug-12	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	28.48	NA	3248	NA	83365	NA	-25.67	24.14	
NH	1-Aug-12	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	25.67	NA	3248	36	83365	376.74	-15.20	24.14	5.00
NH	1-Aug-12	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	25.67	10.47	3248	36	83365	376.74	-15.20	24.14	5.00
NH	1-Aug-12	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble			5.33	4.31	61	4	325	17.23	-1.02	8.62	
NH	1-Aug-12	AGGR						8.42	15.43	137	2	1154	30.86	7.01	14.99	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STANDARD_DEV	Z_SCORE
NH	1-Aug-12	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	41.20	NA	2	NA	82	NA	-41.20	36.05	
NH	1-Aug-12	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	9.96	3.67	48	8	478	29.37	-6.29	13.46	1.46
NH	1-Aug-12	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	5.33	4.16	61	10	325	41.56	-1.17	8.62	0.34
NH	1-Aug-12	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	8.42	25.72	137	3	1154	77.16	17.29	14.99	
NH	1-Aug-12	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	9.96	NA	48	NA	478	NA	-9.96	13.46	
NH	1-Aug-12	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	9.96	1.87	48	2	478	3.73	-8.10	13.46	
NH	1-Aug-12	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS	Parity with FP Retail	60.88	90.32	3446	31	2098	28.00	29.44	0.00	3.42
NH	1-Aug-12	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	77.27	100.00	22	2	17	2.00	22.73	0.00	
NH	1-Aug-12	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	91.94	NA	62	NA	57	NA	-91.94	0.00	
NH	1-Aug-12	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	83.33	NA	6	NA	5	NA	-83.33	0.00	
NH	1-Aug-12	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	59.41	96.10	3296	154	1958	148.00	36.70	0.00	5.00
NH	1-Aug-12	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	60.88	85.42	3446	144	2098	123.00	24.53	0.00	5.00
NH	1-Aug-12	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	77.27	NA	22	NA	17	NA	-77.27	0.00	
NH	1-Aug-12	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	77.27	NA	22	NA	17	NA	-77.27	0.00	
NH	1-Aug-12	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	91.94	87.18	62	78	57	68.00	-4.76	0.00	-1.18
NH	1-Aug-12	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	59.41	NA	3296	NA	1958	NA	-59.41	0.00	
NH	1-Aug-12	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	16.42	86.84	134	38	22	33.00	70.42	0.00	5.00
NH	1-Aug-12	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	16.42	86.84	134	38	22	33.00	70.42	0.00	
NH	1-Aug-12	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Resale POTS - Business	Parity with FP Retail	70.00	91.67	390	12	273	11.00	21.67	0.00	-2.19
NH	1-Aug-12	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	92.74	NA	1941	NA	1800	NA	-92.74	0.00	
NH	1-Aug-12	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	66.67	NA	3	NA	2	NA	-66.67	0.00	
NH	1-Aug-12	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	70.00	63.33	390	30	273	19.00	-6.67	0.00	0.57
NH	1-Aug-12	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	92.74	87.50	1941	16	1800	14.00	-5.24	0.00	0.44
NH	1-Aug-12	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	92.74	87.50	1941	16	1800	14.00	-5.24	0.00	
NH	1-Aug-12	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	66.67	NA	3	NA	2	NA	-66.67	0.00	
NH	1-Aug-12	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	38.72	33.33	390	12	151	4.00	-5.38	0.00	0.05
NH	1-Aug-12	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	77.95	NA	1941	NA	1513	NA	-77.95	0.00	
NH	1-Aug-12	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
NH	1-Aug-12	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	71.66	17.65	2276	51	1631	9.00	-54.01	0.00	5.00
NH	1-Aug-12	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	38.72	40.00	390	30	151	12.00	1.28	0.00	-0.34
NH	1-Aug-12	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	77.95	81.25	1941	16	1513	13.00	3.30	0.00	-0.58
NH	1-Aug-12	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	70.61	NA	2331	NA	1646	NA	-70.61	0.00	
NH	1-Aug-12	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	71.66	NA	2276	NA	1631	NA	-71.66	0.00	
NH	1-Aug-12	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	4.36	0.00	390	12	17	0.00	-4.36	0.00	0.23
NH	1-Aug-12	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	43.12	NA	1941	NA	837	NA	-43.12	0.00	
NH	1-Aug-12	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
NH	1-Aug-12	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	37.21	0.00	2276	51	847	0.00	-37.21	0.00	5.00
NH	1-Aug-12	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	4.36	0.00	390	30	17	0.00	-4.36	0.00	0.59
NH	1-Aug-12	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity With FP Retail	43.12	50.00	1941	16	837	8.00	6.88	0.00	-0.81
NH	1-Aug-12	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity With FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	37.21	NA	2276	NA	847	NA	-37.21	0.00	
NH	1-Aug-12	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	37.21	NA	2276	NA	847	NA	-37.21	0.00	
NH	1-Aug-12	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	14.07	16.13	3446	31	485	5.00	2.05	0.00	-0.63
NH	1-Aug-12	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	29.76	0.00	84	2	25	0.00	-29.76	0.00	
NH	1-Aug-12	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	16.67	NA	6	NA	1	NA	-16.67	0.00	
NH	1-Aug-12	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	14.07	12.34	3446	154	485	19.00	-1.74	0.00	0.47
NH	1-Aug-12	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	14.07	13.19	3446	144	485	19.00	-0.88	0.00	0.15
NH	1-Aug-12	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	29.76	24.05	84	79	25	19.00	-5.71	0.00	0.64
NH	1-Aug-12	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	14.07	NA	3446	NA	485	NA	-14.07	0.00	
NH	1-Aug-12	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	14.07	21.05	3446	38	485	8.00	6.98	0.00	-1.42
NH	1-Aug-12	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail									

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STANDARD_DEV	Z_SCORE
						UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	CLEC Trunks	See Guidelines	NA	0.93	NA	214	NA	2.00	0.93	0.00	
NH	1-Aug-12	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	62.15	NA	214	NA	133.00	62.15	0.00	
NH	1-Aug-12	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	NA		NA		NA	1.00	0.00	0.00	
NH	1-Aug-12	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months	CLEC Trunks	See Guidelines	NA		NA		NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3)	CLEC Trunks	See Guidelines	NA		NA		NA	0.00	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Application	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Application	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-02-6702	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Application	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - Augment Application	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Application	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - Augment Application	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Aug-12	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	100.00	NA	121872029	NA	121,868,018.00	100.00	0.00	
NH	1-Aug-12	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	1.00	NA	219	NA	219.00	1.00	0.00	
NH	1-Aug-12	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	100.00	NA	3358	NA	3,358.00	100.00	0.00	
NH	1-Aug-12	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	86.37	NA	4188	NA	3,617.00	86.37	0.00	
NH	1-Aug-12	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	79.98	NA	4286	NA	3,428.00	79.98	0.00	
NH	1-Aug-12	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	901	NA	901.00	100.00	0.00	
NH	1-Aug-12	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	99.17	NA	2701372	NA	2,678,890.49	99.17	0.00	
NH	1-Aug-12	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	0.88	0.75	32539	8443	28715	6,319.00	-0.13	0.00	
NH	1-Aug-12	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	1.97	1.27	112552	8032	221180	10,228.00	-0.69	0.00	